

It's comical, some of the things that go on out there.

Ever bought something in a store and not received a receipt? Of course not. All businesses give a receipt – right?

And if the business is selling you something that is to occur in the future, you get a contract confirming when your goods and services will be delivered – right? Not limousine companies.

The most common complaint at the BBB is that someone rented a limo that didn't show up.

This happens all the time

Even though they promised - they promised - they would be there.

– over the phone, sight unseen, with no paperwork, no proof to back what you say, after they have your money.....

There are an amazing number of limousine companies that don't use contracts. They take your money, and they give you their word that they will show up at the right time at the right place with the right vehicle, and then they..... don't.

- **No contract?** It's your word against theirs. You'll lose because you can't prove anything – time, date, vehicle choice.....
- **Paid cash or check?** You lose. Only with a credit card can you get your money back fairly easily if you are defrauded like this (That's why many limousine companies won't take credit cards!).
- **No business address?** You lose. After all, how are you

going to go someplace to demand a refund if you don't know where to go? And since many "business" lines are cell phones, you truly have no way of tracking them down. And don't forget caller ID. Once they know you want a refund, what are the odds of them answering when they see that it's you calling??

**DON'T BE
STUPID**